



Telephone Banking Tips

1. Dollar amounts are entered without asterisks. For example, \$10.00 would be entered as 1000.
2. Account ID's are two digits that are used to identify individual accounts (savings, checking, loans, etc..). Account ID's are printed on your statement or are available in Home Banking or Mobile Banking.
3. New members are prompted to establish a PIN after they enter their account number. Please use the primary member's four digit birth year and last four digits of the social security number.
4. If you would like to transfer to another member please contact a member service representative at 717-840-4981. We will set your account up so you can transfer to the other member going forward.



Greeting Menu

1. Account Information
9. Spanish Speaking

Common Options

9. Repeat
- * Previous Menu /
8. End Call

Enter Member Number and PIN

Mail Menu

1. Transactions
2. Inquiries
3. Change PIN
4. Change Member

Transaction Menu

1. Transfer Funds
2. Withdrawal by Check
3. Stop a Check

Transfer Menu

1. Within Account
2. Other Member

Inquiry Menu

1. Account Balances
2. Specific Account Info

Account Inquiry

1. Checking, HSA or Money Market
2. Savings
3. Loan
4. Other

Change PIN

Change Member

Checking Inquiry

1. Recent Transactions
2. Debit Card Transactions
3. Specific Transactions
4. Dividends
5. Repeat Balance

Specific Transactions

1. Debit Card Transactions
2. Withdrawals
3. Deposits
4. ATM
5. Specific Paid Check
6. List of last 5 Checks

Savings Inquiry

1. Recent Transactions
2. Specific Transactions
3. Dividends
4. Repeat Balance

Loan Inquiry

1. Recent Transactions
2. Last Payment Date/Amount
3. Next Payment Date/Amount
4. Payoff Amount
5. Repeat Balance

Have Questions?
Calls us at (717) 840-4981

Other Inquiry

1. Recent Transactions
2. Specific Transactions
3. Dividends
4. Repeat Balance

Specific Transactions

1. Withdrawals
2. Deposits
3. ATM

